

GEORGE W. BODENGER, LLC

Telehealth & Telemedicine -Key Legal and Business Issues

First Healthcare Compliance Webinar

April 23, 2020

Key Takeaways of CMS Response to COVID19 Public Health Emergency

• Medicare will make payment for Medicare telehealth professional services on a nationwide basis. Telehealth visits considered the same as in-person visits; paid at same rate.

• Medicare will make payment for Medicare telehealth services furnished to beneficiaries in any healthcare facility and in their home.

- OIG is providing flexibility for healthcare providers to reduce or waive cost-sharing for telehealth visits paid by federal healthcare programs.
- To the extent the 1135 waiver requires an established relationship, HHS will not conduct audits to ensure that such a prior relationship existed for claims submitted during this public health emergency.

Topics to be Covered Today

Importance of Telehealth

CMS Report (2018) – Information on Telehealth

Legislative History of Telehealth

Pro's & Con's of Telehealth

Technologies in Telehealth Services

Medicare Telehealth Reimbursement

Selected Legal & Compliance Matters

Importance of Telehealth



Telehealth Addresses Fundamental Issues of Access and Cost



20% of U.S. Population in Rural Areas – only 9% of Physicians Practice in Rural Areas

Allows Patients to Access Care through Real-Time Appointments and Specialists Consultations with Less Costs

CMS "Information on Telehealth" Report 2018

21st Century Cures Act Requires CMS to Provide Written Report and Data on Certain Aspects of Telehealth Services Provided to Medicare Beneficiaries on Annual Basis

Population of Medicare Beneficiaries Whose Care May Be Improved by Expansion of Telehealth Services

Activities by Center for Medicare and Medicaid Innovation that Measure Impact of Increased Access to Telehealth Services

Types of High-Volume Services Which can be Furnished Using Telehealth

Barriers That Might Prevent Expansion of Telehealth

2018 CMS Report

Use of Telehealth by Demographic, Eligibility & Disease Status 2014 - 2016

In 2016, Almost 90,000 Medicare Beneficiaries Received Almost 280,000 Covered Telehealth Services

Total Population - 65.3% Increase

<65 Yrs	65.3% Increase
65-84 Yrs	43.3% Increase
>85 Yrs	135.7% Increase
<u>Eligibility</u>	
Dual Eligibility	64.4% Increase
Non-Duals	67.1% Increase
<u>ESRD</u>	
Not ESRD	65.1% Increase
ESRD	74.5% Increase
Chronic Condition Status	
Non-Primary	36.8% Increase
Primary	67.5% Increase

Telehealth

Legislative History ACA Mandated Telehealth Medicare Reimbursement (2010)

MACRA (2015) Included Several Telehealth Provisions

21st Century Cures Act (2016)

Interstate Medical Licensure Compact (2017)

2019 Medicare Physician Fee Schedule Final Rule

2020 Medicare Physician Fee Schedule Final Rule

Pro's and Con's of Telehealth

Pro's

Accessibility & Convenience Affordability & Time-Saving Access to Specialists for Complex Cases Improvement of Patient Interactions Increased Quality of Care

Con's

Technological Know-How Reduction of In-Person Interactions Reimbursement Challenges Professional Liability Licensing Prescriptions

Technologies in Telehealth Services

Synchronous Telemedicine

Real Time Virtual Delivery of Healthcare Services

Asynchronous Telemedicine

"Store and Forward"

Allows Providers to Share Data and the Recorded Visit

Medicare Reimbursement Available Only for Demonstration Projects

Remote Patient Monitoring

Used for Patients with Chronic Conditions

Allows Provider to Check on Patient Periodically to Observe Changes in Patients Condition

Mobile Health (mHealth)

Smartphone Apps Designed to Foster Improved Health and Wellness

Capturing Vital Signs to Bridge to RPM

Types of Telehealth Services



New Developments in Telehealth Services End-Stage Renal Disease-Related Services

Medical Nutrition Therapy

Smoking Cessation Counseling

Diabetes Outpatient Self-Management Training Services

Alcohol/Substance Abuse Structured Assessments – non-govt and private payors

Advance Care Planning

Sites of Service in Telehealth

DISTANT SITE

ORIGINATING SITES

Physician or Practitioner Offices

Acute Care Hospitals

Critical Access Hospitals

FQHCs & Rural Health Clinics

Skilled Nursing Facilities

Community Mental Health Centers

Medicare Telehealth Reimbursement



Medicare Beneficiaries Eligible for Telehealth Services Only in Certain Locations



A County Outside an MSA



HPSA in A Rural Census Tract



Federal Demonstration Project Area



HRSA Offers Medicare Telehealth Payment Eligibility Analyzer https//data.hrsa.gov/tools. medicare/telehealth



Originating Site Eligibility Established Annually

Legal Issues in Telehealth

HIPAA

Fraud & Abuse

Licensure

Privileging & Credentialing

Information Resources on the Internet American Telemedicine Association (<u>www.americantelemed.org</u>)

Telemedicine Resource Center (www.telemedicineresourcecenter.org)

Medicare Telehealth Payment Eligibility Analyzer (https//data.hrsa.gov/tools.medicare/telehealth)



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